



DIGICOMP NEWS: DigiComp is the planning phase of a two part comprehensive information system modernization project. The planning phase is expected to last throughout 2015. Implementation (the second phase of the project) will occur in 2016.

Continue to monitor this site to view updates in DigiComp planning.

DigiComp Update – September 2015

In the August 2015 DigiComp Planning Project Update, we continued to expand on the topic of user training by giving examples of possible methods of external user training for the new system. We also explained that the next topic addressed would be dashboards. In order to gain an understanding of the benefits of dashboards, we will first provide an explanation of automated workflows and their impact on business processes.

Within the new system, external stakeholders will be able to submit a number of filings electronically (for example, an Application for Hearing E-1) which will be processed automatically by the division. The filing will trigger an automated workflow for the division unit in which the form is processed. The unit staff will evaluate the correctness of the filing. For example, if an E-1 is filed and there is no accident report associated with it, then the Coverage and Compliance unit will be tasked with looking into why the accident report has not been filed. There will be immediate notification of a task, which will be put into a work queue for the appropriate individual who will be completing the task.

Notifications are viewed through dashboards, which will vary for each individual user of the system, both internal and external. A dashboard is an easy to view screen which will allow users to view their queues of tasks which have been produced by the automated workflow. Dashboards can also be customized to assist with completion of the workflow and allow manual input of tasks to be accomplished that are not automatically assigned by the system. For example, the user will be able to set a reminder, which then “pops up” in the dashboard when the reminder date or event has been reached. Business emails may also be linked in the new system, allowing immediate notification of tasks to be finished by external users. An example of a dashboard that is currently used by many is Microsoft Outlook, which allows for the creation of customized flags, task lists and meetings.

The DigiComp Team will continue to provide monthly updates of the status of our project, and details regarding the new system. The next topic that we will address is the difference between Web-accounts and emails, and how they will be utilized within the new system.

DigiComp Communications Team Members include:
Carol Cast, Alan Stanton, Roxie Ortiz, Tara Noll and Jessica Webb

We welcome any questions or input, which can be sent to digicomp@dol.ks.gov